

To Who it May Concern'

Please be advise that Michelin North America, Inc. has worked indirectly with B&G Multi Services, Inc. since January 2011 with regards to our lease premises located on Hamilton, Ontario. Although B&G Multi Services has been retained and contracted by our landlord, B&G Multi Services has acted in a very professional and respectful manner for both parties and as tenants, MNAC has been very satisfied with their performance.

B&G's knowledge, experience, reliability and professional character played a vital role in the overall success and satisfaction of all parties involved and were always willing to go the extra mile when requested.

I would certainly recommend their services and feel B&G would provide any client with the same professional services they provided Michelin North America, Inc.

I would be more than happy to speak to any potential client and address any questions they may have.

Sincerely,

Jamie M. Lominack Real Estate Manager

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